

Brian Morris | contact@brianmorris.info | 905 805 8318 | brianmorris.info

EXPERIENCE

DaaS L2 Production Application Support Team Lead

Tata Consultancy Services, Toronto

January 2020 - Present

- Leading a team of 15 to support TD Bank's DaaS/Big Data platform in Microsoft Azure (ADF/ADB/ADLS)
- Resolving over 1500 monthly tickets via insightful root cause analysis and business-technology coordination
- Driving cross-functional collaboration to implement platform optimizations and reduce operational overhead

Computer Science Teaching Assistant

Algoma University, Sault Ste. Marie

January 2019 - April 2019

- Fostered growth of skills and leadership in 56 students for the Java 2 and Data Structures 2 courses
- Innovated assignment marking and plagiarism detection, boosting efficiency and academic integrity

Web Developer (PHP/Firebase)

Soo Food Finder, Sault Ste. Marie

September 2018 - November 2018

- Enhanced administrators' capabilities to address food justice and food access in Sault Ste. Marie
- Implemented a dynamic content management interface for a restructured key-value Firebase database

SharePoint Software Developer

Meridian Credit Union, Toronto

September 2017 - December 2017

- Launched an intuitive Learning Management System on Meridian's intranet
- Developed the LMS using JavaScript, CSS, and SharePoint's Client-Side Object Model
- Enabled all employees to pursue seamless self-learning

Junior Programmer Analyst Co-op

Meridian Credit Union, Toronto

January 2016 - September 2017 (3 x 4-month terms)

- Streamlined business processes across Meridian with advanced SharePoint features and administration
- Conducted training for 30+ SharePoint site owners and team leaders across the organization

EDUCATION

Bachelor of Computer Science

Algoma University, Sault Ste. Marie

April 2018 - April 2019

- 4.0 GPA
- Award of Excellence in Computer Science

Systems Analyst Advanced Diploma (Co-op)

Sheridan College, Brampton

September 2014 - January 2018

- 3.76 GPA
- Capstone Competition Finalist

SKILLS

Primary Languages: JavaScript, SQL, Python, Bash, Java, C#

Cloud: Azure (ADF, ADB, ADLS, Monitor), AWS (EC2, S3, Lambda, CloudFront), Datadog, GCP (Firebase)

Data Management: ETL, Hadoop, HDFS, SSMS, Spark, Hive, Talend, Oozie, Relational & NoSQL Databases

Development & Deployment: Node.js, REST APIs, Visual Studio, CI/CD, Git, OOP/OOD, Agile

Security & Service Management: Incident & Problem Management, ITIL, PCI/PII Compliance